

Attachment 16
Maintenance Supervision Program

Purpose

The purpose of the Maintenance Supervision Program (MSP) is to provide a cost-effective long-term supervision option that improves data collection and compliance with immigration obligations among Intensive Supervision Appearance Program (ISAP) IV participants.

Scope

The MSP shall consist of mobile application capable participants that have demonstrated compliance by matriculating through the traditional ISAP phases of supervision or who have been terminated due to extended immigration proceedings.

Maintenance Supervision Program Process

MSP participants will self-report through the mobile device application once per month. During the self-report MSP participants will be required to complete (b)(4); (b)(7)(E) in and respond to dynamic self-report questions through the mobile application. The dynamic self-reporting question are listed below:

(b)(4); (b)(7)(E)

The Government reserves the right to customize the self-report questions at any period during the pilot.

The contractor shall create an identifier in their case management system to track compliance. Any exceptions and alerts for missed or failed check ins shall be routed through ISAP contractor staff for response and resolution. The contractor shall respond to missed or failed check ins in accordance with the procedures outlined in the Statement of Work.

The participants' self-report question responses will be sent to the contractor. The contractor shall provide monthly compliance reports using mutually agreed upon data points.

Place of Performance

The MSP shall be available at all ISAP IV locations.

Period of Performance

ISAP IV Optional Year 1 (Plus 3 Optional Years)

Cost:

(b)(4)