U.S. Immigration and Customs Enforcement (ICE)
Enforcement and Removal Operations (ERO)
April 2022

Background: Follow up questions received from CRS related to the Extended Case Management Service (ECMS). The most recent detention data on the ICE Detention Management site shows 467 FAMU and 592 Single Adults in ECMS. The April 12 ICE response to CRS questions on SmartLINK (attached) indicates that for those enrolled in SmartLINK, in addition to other functions, participants can search through an established database to find community service provider information such as food banks and other community services.

1. **Do all participants in SmartLINK have access to the data base? Does it encompass most areas where participants reside?**

   Response: Yes, the database is available to all participants enrolled in SmartLINK and they can search through the established database to find community service provider information in their area.

2. **Those identified for ECMS have been identified based on their need due to significant trauma or who have direct dependents in need. Could you confirm the services offered all participants are those described in the first set of bullets below ("standard" services) and the WSS (for a subset of those identified as vulnerable with significant challenges) are the two key things that distinguish the ECMS program from others enrolled in ISAP IV?**

   Response: Extended Case Management Services (ECMS) is a component of the Intensive Supervision Appearance Program that uses enhanced case management and services available under "standard" services in the Intensive Supervision Appearance Program (ISAP) to assist in stabilizing participants who may have significant vulnerabilities.

   Wraparound Stabilization Services (WSS) is a subset of the ECMS which provides services that were not originally offered under ISAP. These are very targeted and specific services that provide behavior and psychosocial health services for vulnerable participants and their families. Services are enabled by partnering with specific non-profit organizations to provide the additional specialized services.

3. **Who was awarded the contract to coordinate ECMS?**

   Response: ECMS is under the ISAP IV contract awarded to BI Incorporated.

4. **How are the WSS funded?**

   Response: WSS is funded through the ISAP IV contract.

5. **Has the Community Reference Committee been established? Do you have any information on the Committee, or could you provide a point of contact to request information from the contractor?**

   Response: The committee (ICE, BI and NGOs) meets every two weeks. (b)(6); (b)(7)(C) @bi.com is the point of contact.

6. **Does ICE expect the ECMS to ramp up participants now that the contract has been awarded? What is the limit on the number of participants that can be enrolled in ECMS?**

   Response: ECMS is available to all active ATD-ISAP IV participants. The need for services is identified at time of enrollment and through case management assessments throughout their time on the program. There is no cap on the number of participants on ECMS.

7. **How do participants exit ECMS?**

   Response: A combined assessment between the participant, contractor case specialist and ICE determine if the participant has met all their stabilization goals and no longer needs the services. ECMS is voluntary and participants may opt-out of the ECMS program at any time.

8. **Could you provide any additional information about the ECMS program that is not covered in the Budget Justification?**

   Response: ICE has no additional information about the ECMS program.