

Reflections

On the meaningful understanding of the
logic of automated decision-making

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Privacy Law Forum: Silicon Valley

March 24, 2017

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 Microsoft Research

General Data Protection Regulation

(EU) 2016/679, 25 May 2018

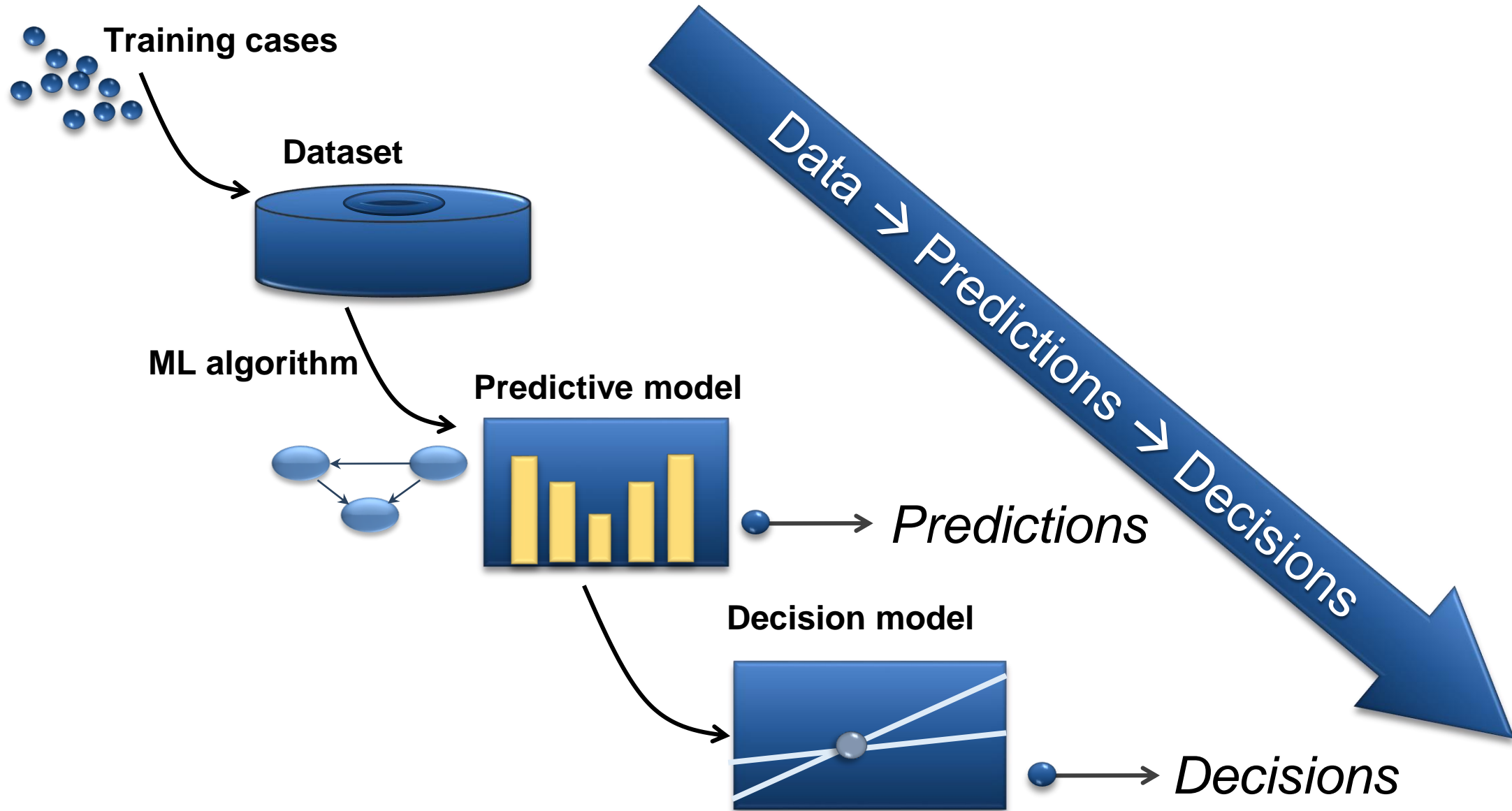
Article 15 (1)(h):

"existence of automated decision-making...and
...meaningful information about the logic involved

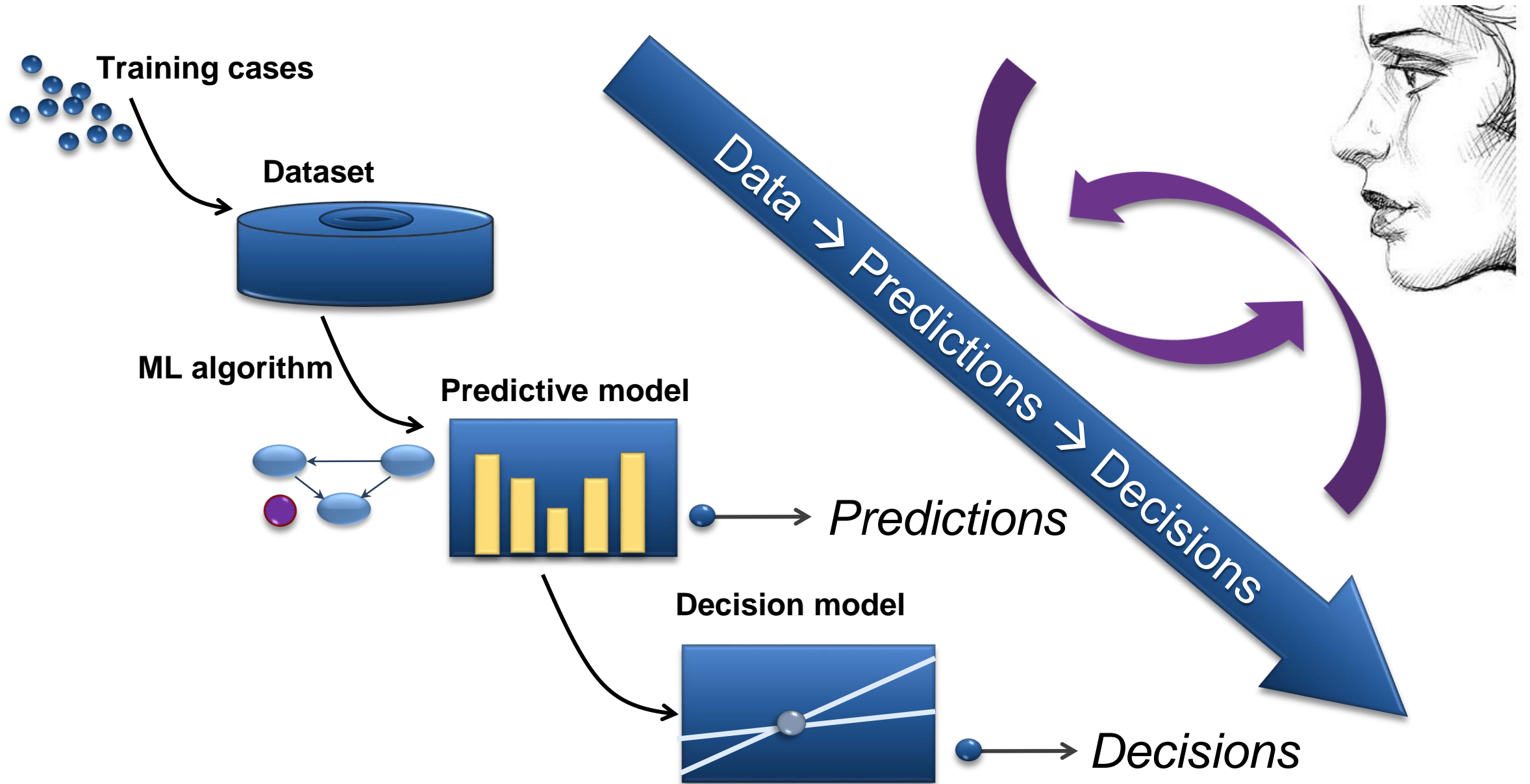
Many questions about interpreting Article.

Multiple aspects of AI decision-making pipeline.

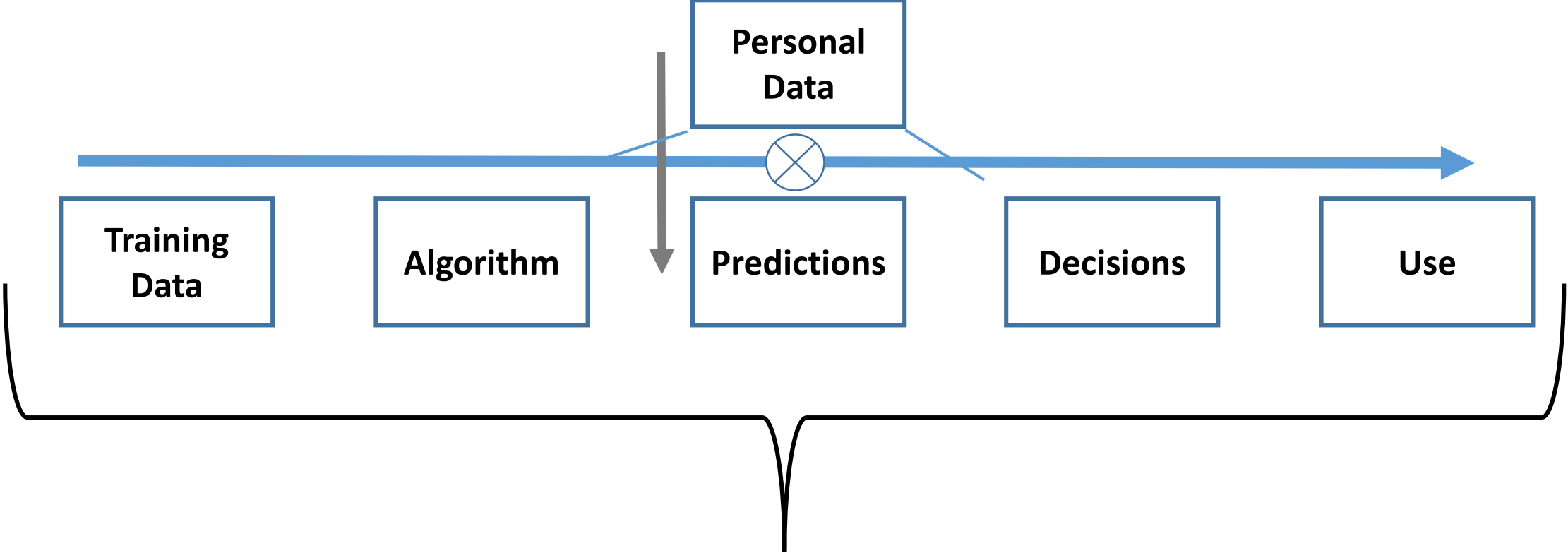
Data → Predictions → Decisions



Data → Predictions → Decisions

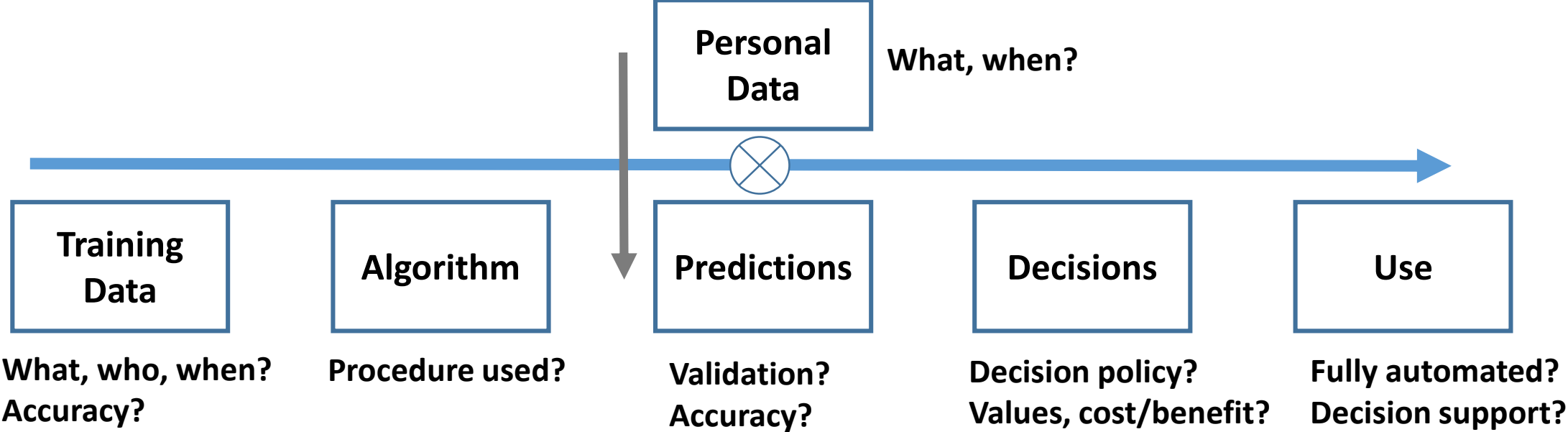


Logic of processing

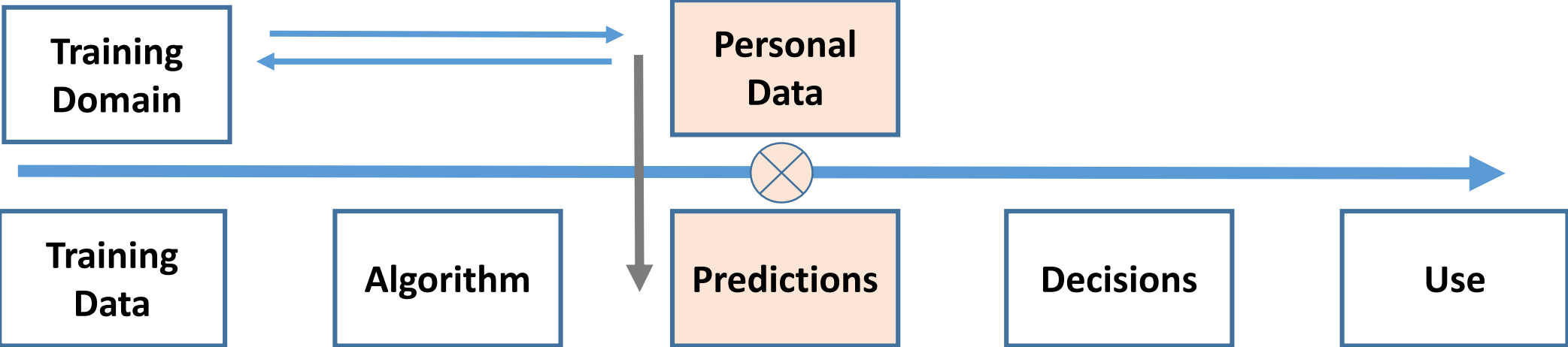


meaningful information about the logic involved

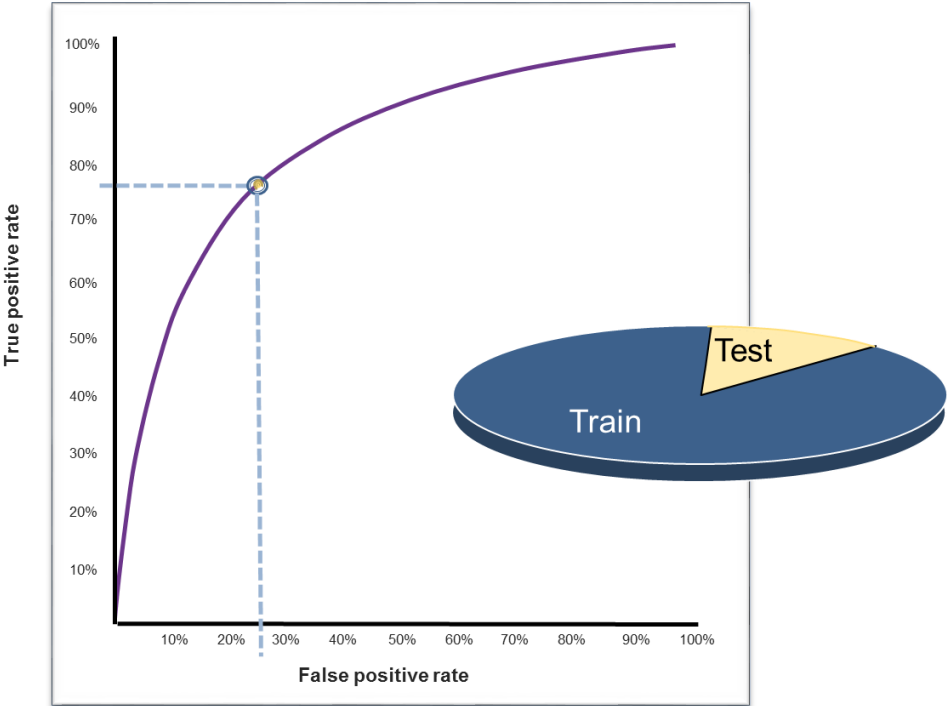
Logic of processing

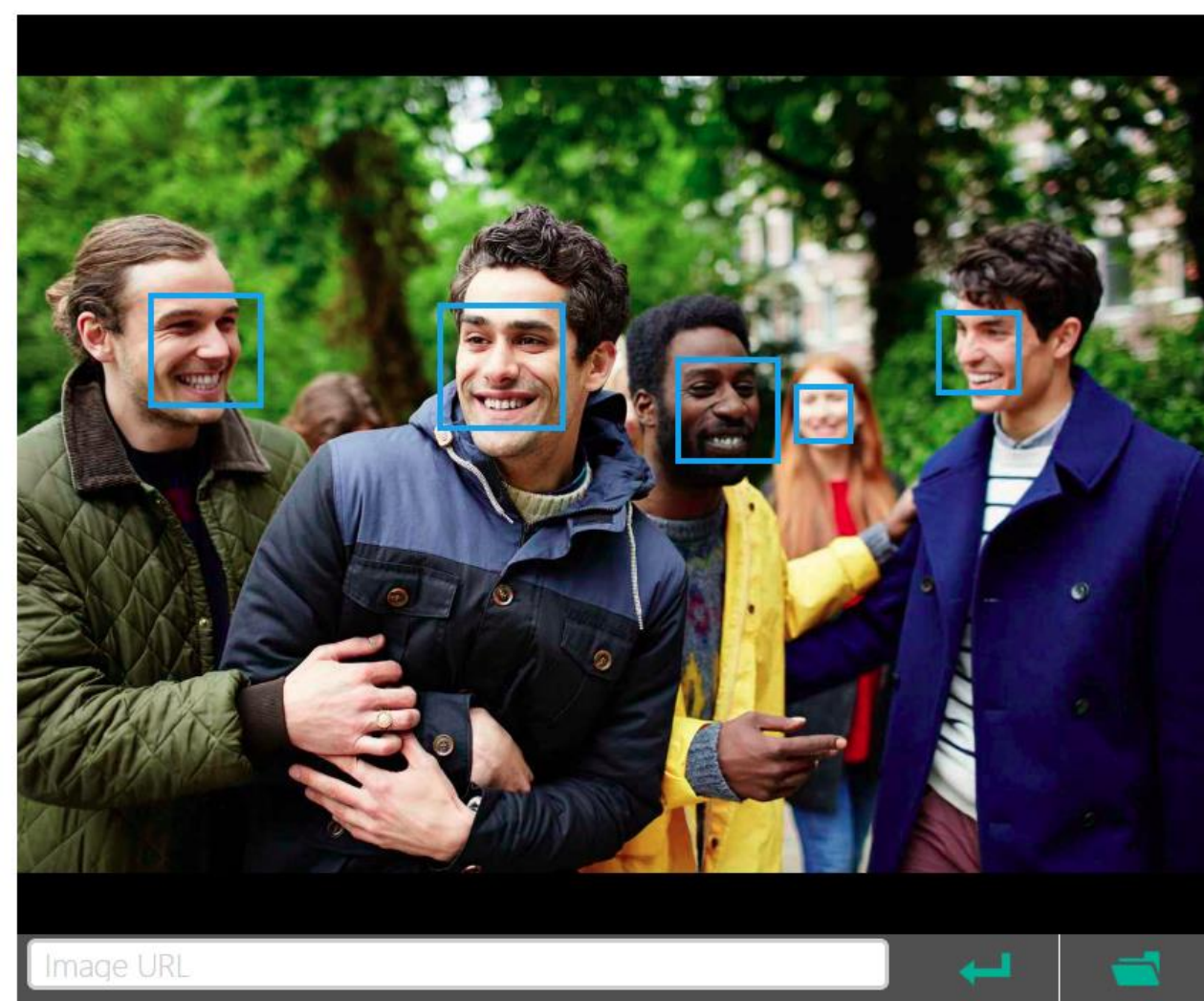


Localization & Personalization



Validation?
Accuracy?



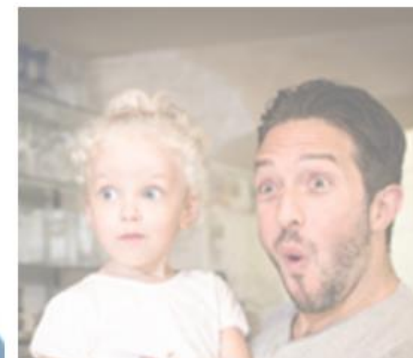


Detection Result:

5 faces detected

JSON:

```
[
  {
    "faceRectangle": {
      "left": 488,
      "top": 263,
      "width": 148,
      "height": 148
    },
    "scores": {
      "anger": 9.075572e-13,
      "contempt": 7.048959e-9,
      "disgust": 1.02152783e-11,
      "fear": 1.778957e-14,
      "happiness": 0.9999999,
      "neutral": 1.31694478e-7,
      "sadness": 6.04054263e-12,
      "surprise": 3.92249462e-11
    }
  },
  {
    "faceRectangle": {
```



Localization & Personalization

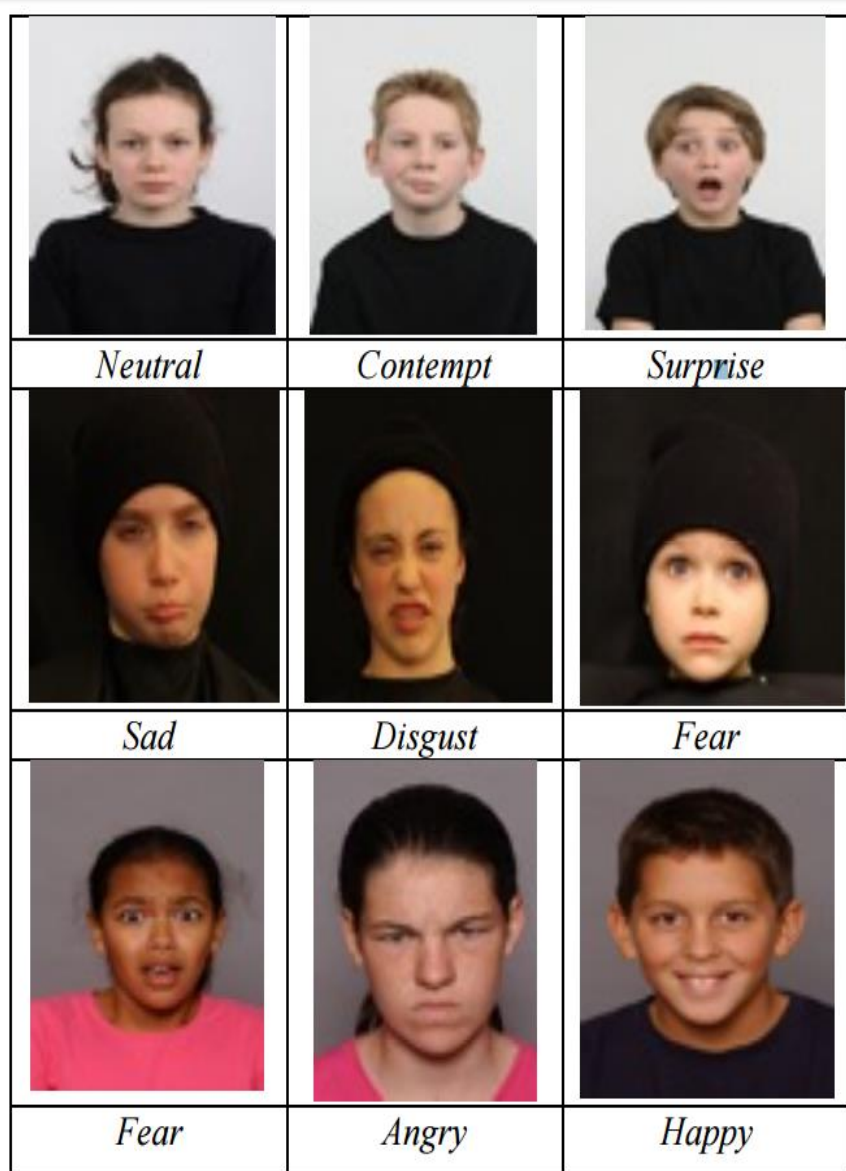
Addressing Bias in Machine Learning Algorithms: A Pilot Study on Emotion Recognition for Intelligent Systems

Ayanna Howard^{1*}, Cha Zhang², Eric Horvitz²

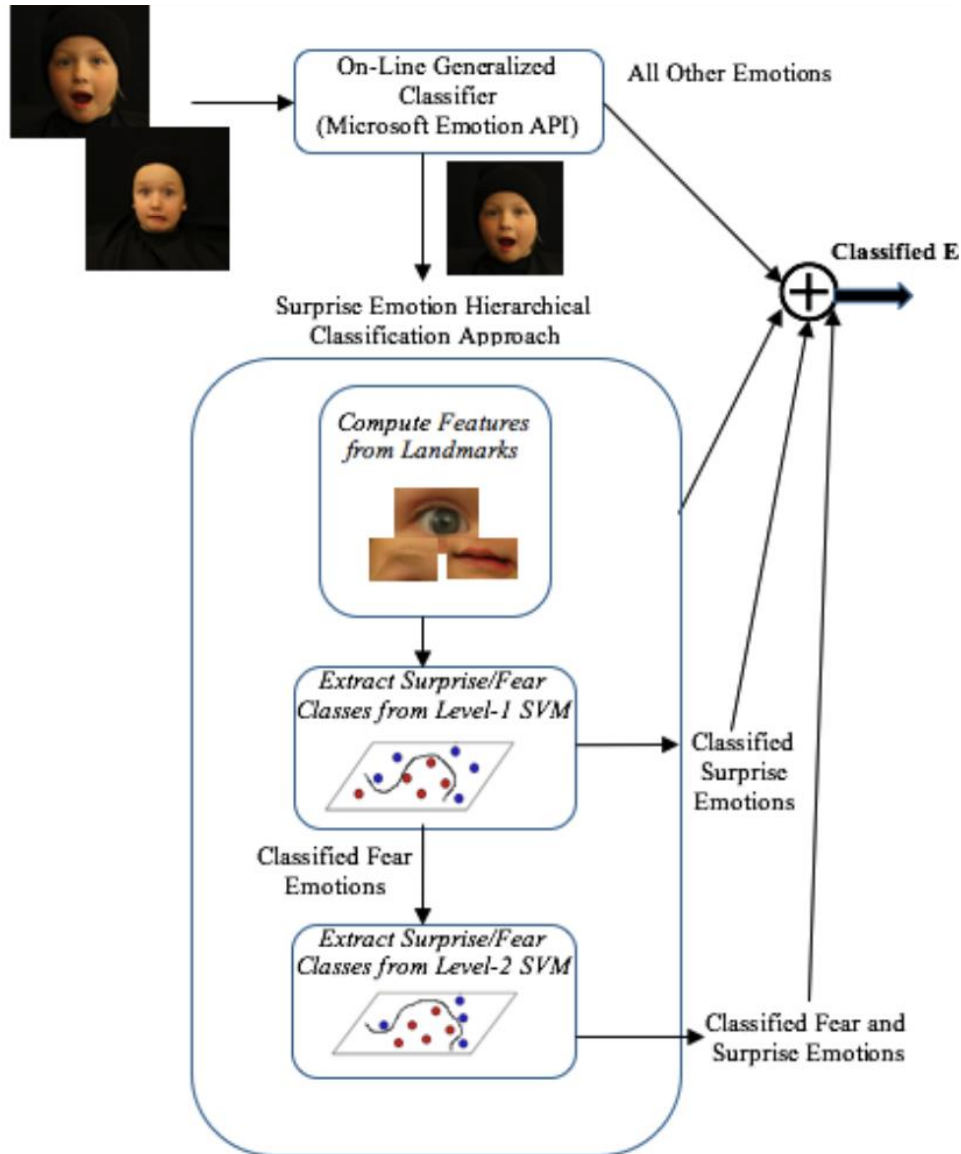
March 2017

Machine learning “contact lens” for children

A. Howard, C. Zhang, E. Horvitz (2010). [Addressing Bias in Machine Learning Algorithms: A Pilot Study on Emotion Recognition for Intelligent Systems](#). IEEE Workshop on Advanced Robotics and its Social Impacts.



Localization & Personalization



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Moving into High-Stakes Arenas



Localization & Personalization

Readmissions Manager

Reducing Hospital Readmissions is an Impending Priority

Overview

One in five Medicare inpatients is readmitted within 30 days. The Centers for Medicare and Medicaid Services (CMS) considers 40%-75% of these readmissions to be preventable.

In October 2012, CMS will begin to track readmission and impose financial penalties on hospitals with higher-than-expected readmission rates for certain conditions. Other payers will certainly follow.

It is clear that hospital admissions and readmissions are becoming a critical parameter for tracking care delivery from both a financial and quality perspective.

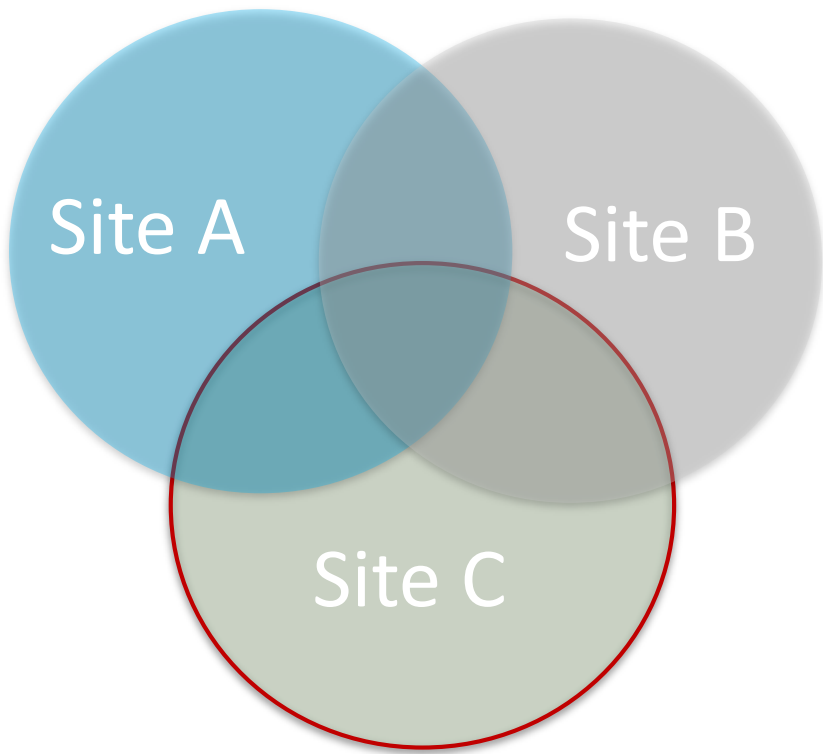
Readmissions Manager for Microsoft Amalga is an innovative solution to help organizations address this very important business need.



Readmissions Manager Targets Avoidable Hospital Readmissions

PROB_NUM_%	FACTORS_PRO_READMISSION
37.9	Num past 6m visits = 6 to 10 / Patient had dx = Disorders of fluid, electrolyte, an
32.72	stayed <1 day in the hospital / Patient had dx = Disorders of fluid, electrolyte, and
30.83	Patient had dx = Chronic renal failure / 44 < Age < 60
29.05	Patient had dx = Disorders of fluid, electrolyte, and acid-base balance / Patient ha
28.54	
27.36	Patient had dx = Acute renal failure / Patient had dx = Chronic renal failure
18.05	Patient had dx = Other personal history presenting hazards to health / Patient ha
16.57	stayed <1 day in the hospital
16.18	Patient had dx = Disorders of fluid, electrolyte, and acid-base balance / Patient ha
15.52	
14.53	stayed <1 day in the hospital / Ave gap of past yr visits = between 15 and 30 days
14.42	stayed <1 day in the hospital / Patient had dx = Other personal history presenting
14.39	stayed <1 day in the hospital
13.59	stayed <1 day in the hospital / 44 < Age < 60
13.36	stayed <1 day in the hospital / Hour of visit = 00
12.44	stayed <1 day in the hospital

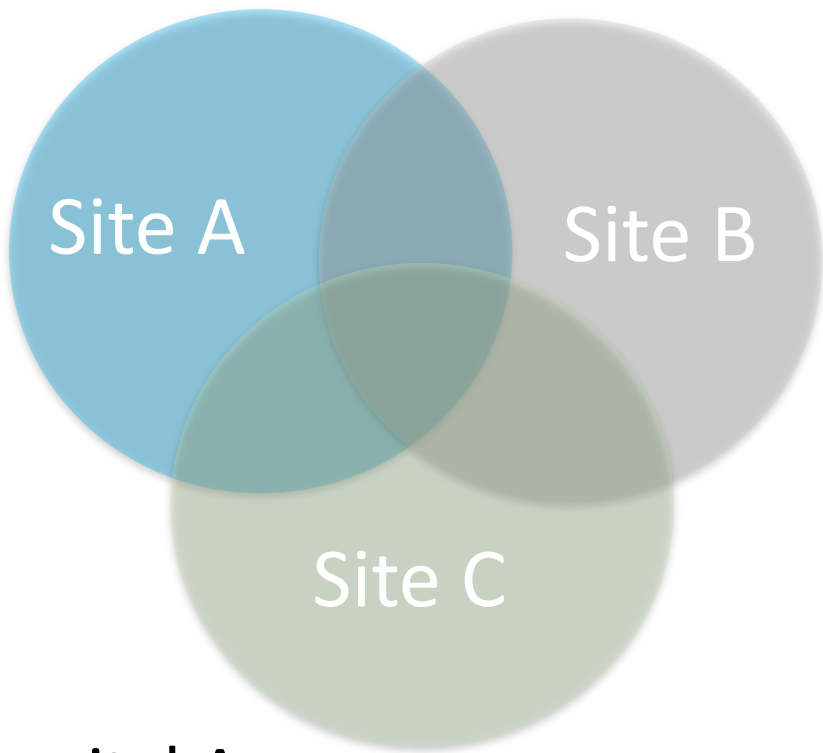
M. Bayati, M. Braverman, M. Gillam, K.M. Mack, G. Ruiz, M.S. Smith, E. Horvitz (2014). [Data-Driven Decisions for Reducing Readmissions for Heart Failure: General Methodology and Case Study](#). [PLOS One Medicine](#).



Site-specific evidence

Site-specific pts, prevalencies

Site covariate dependencies



Site-specific evidence
 Site-specific pts, pr
 Site covariate depe

Hospital A

Community hospital: 180 beds, 10,000 admissions/yr

Hospital B

Acute care teaching hospital: 250 beds, 15, 000 inpatient admissions/yr

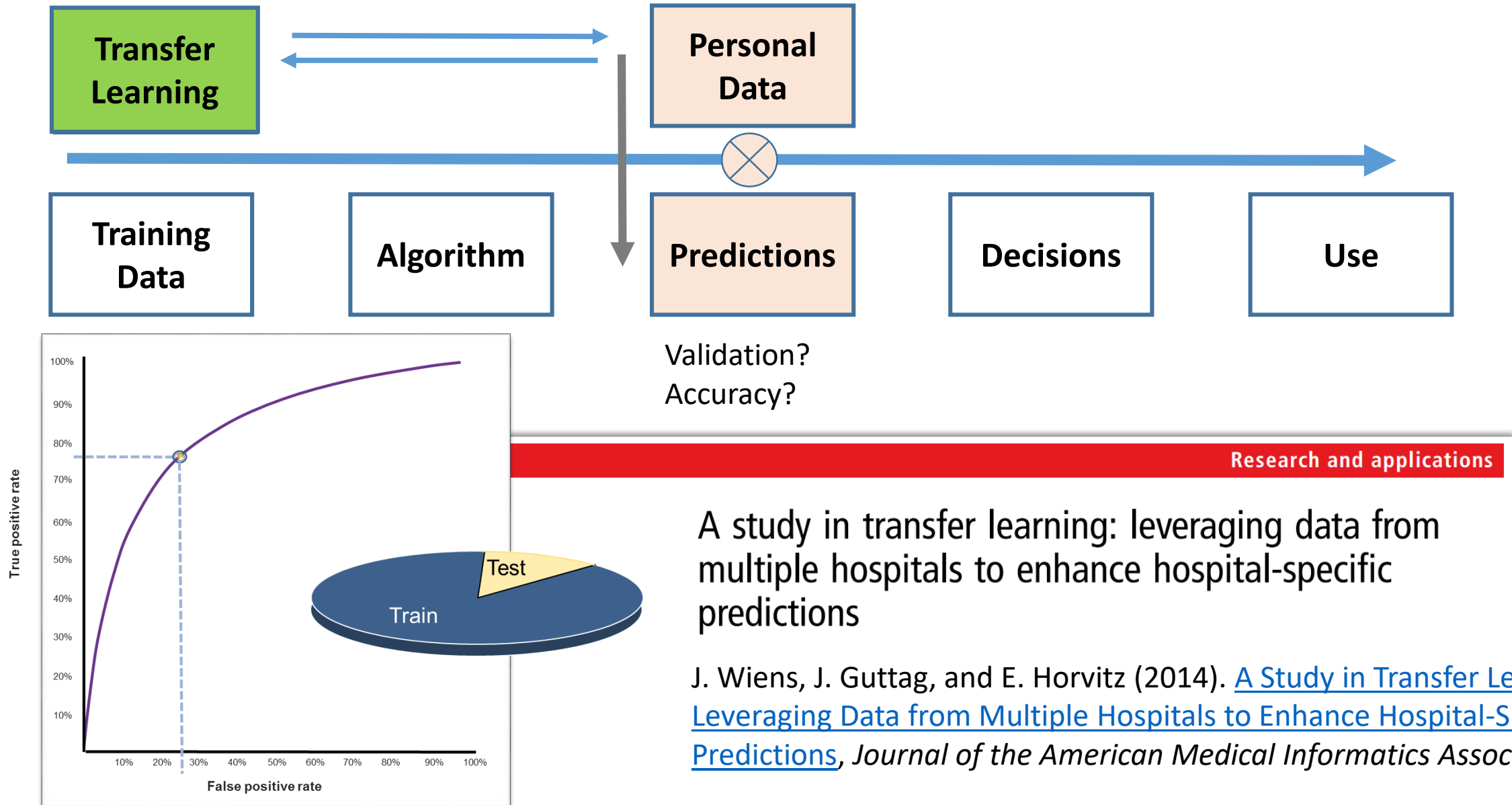
Hospital C

Major teaching & research hospital: 900 beds, 40,000 admissions/yr

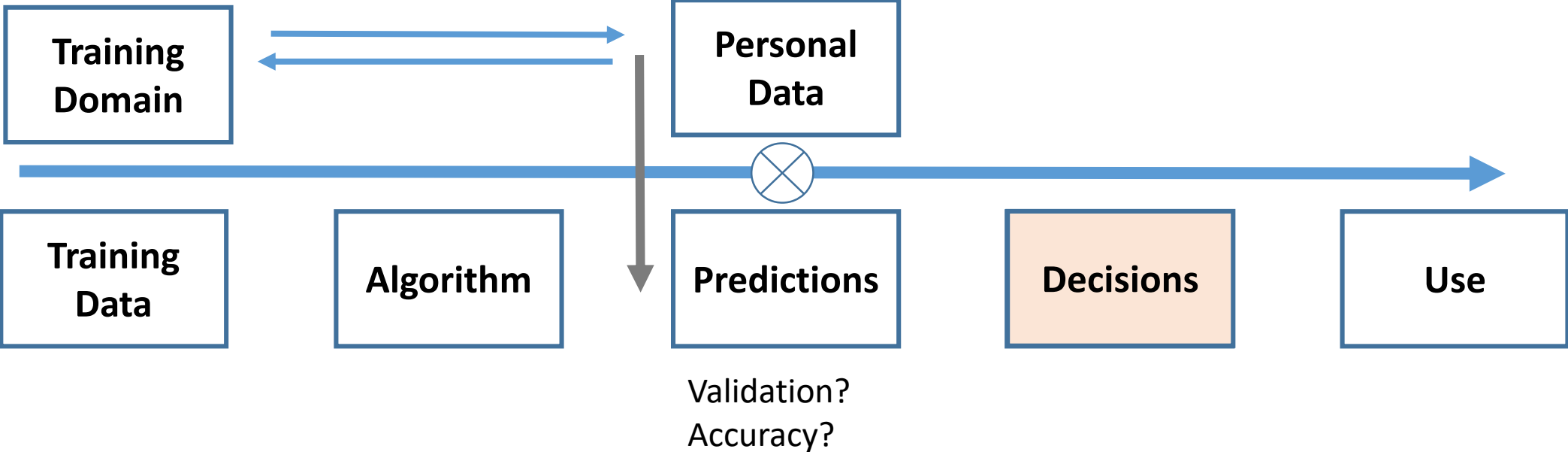
Table 1 Descriptive statistics comparing the study population across the three different institutions

	Hospital A (%) (n=21 959)	Hospital B (%) (n=29 315)	Hospital C (%) (n=81 579)
Female gender	62.34	50.29	55.97
Age:			
[0, 2)	14.38	0.00	9.00
[2, 10)	0.75	0.00	0.00
[10, 15)	0.80	0.07	0.00
[15, 25)	7.23	3.77	6.73
[25, 45)	21.27	15.46	19.05
[45, 60)	21.28	30.98	22.77
[60, 70)	13.16	21.19	16.78
[70, 80)	10.79	15.97	13.74
[80 100)	8.11	10.20	9.24
≥100	2.25	2.36	2.67
Hospital admission type:			
Newborn	13.13	0.00	8.74
Term pregnancy	7.53	0.00	8.89
Routine elective	15.87	31.28	17.39
Urgent	7.53	7.84	11.26
Emergency	10.79	15.97	13.74
Hospital service:			
Medicine	51.18	49.15	40.85
Orthopedics	5.61	18.76	1.54
Surgery	7.53	5.97	10.28
Obstetrics	13.97	0.00	10.09
Cardiology	0.00	2.99	11.36
Newborn	13.15	0.00	9.01
Psychiatry	0.00	13.11	3.70
Hemodialysis	3.06	5.32	6.76
Diabetic	24.44	32.73	33.59
<i>Clostridium difficile</i>	0.80	1.08	1.05
Previous visit in past 90 days	5.87	7.43	5.54

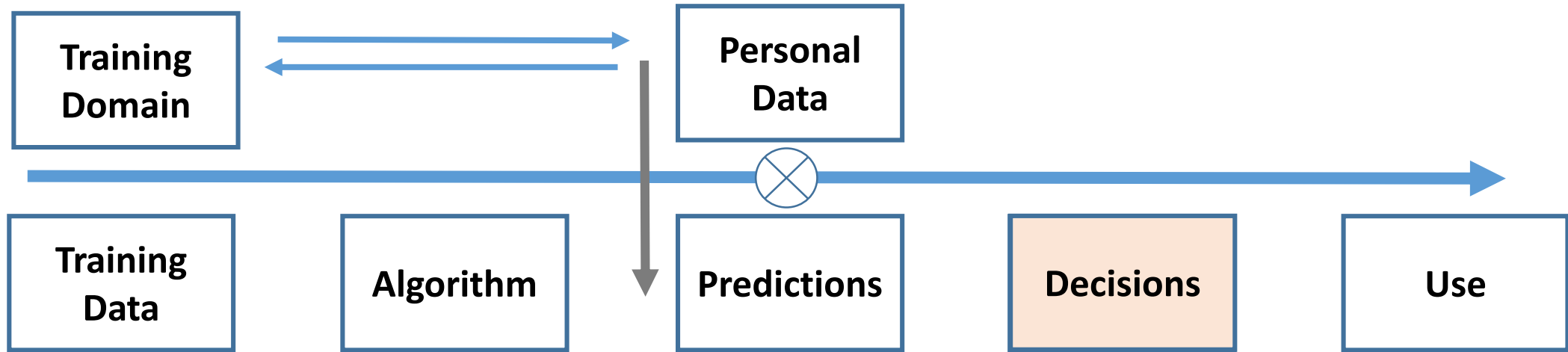
Challenges of Localization & Personalization



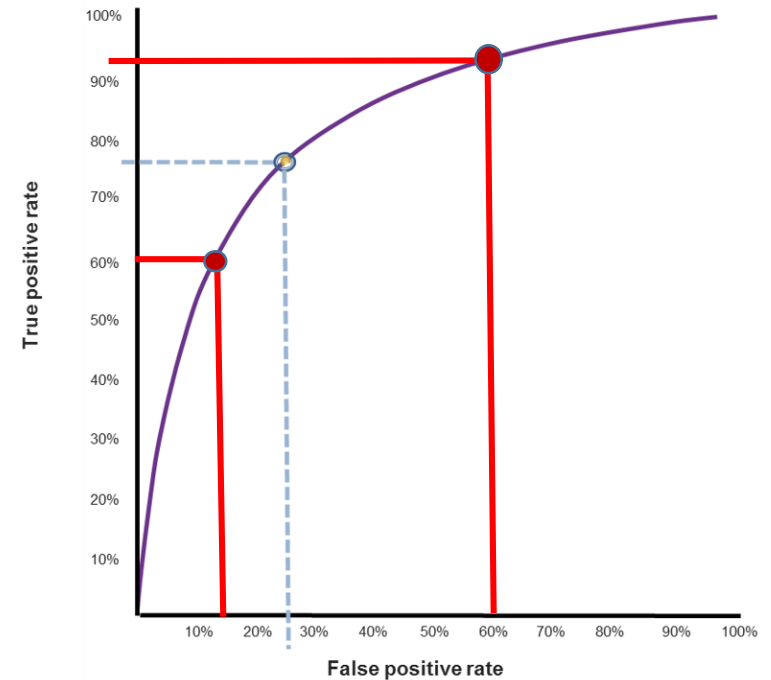
On Decisions & Values



On Decisions & Values



Validation?
Accuracy?



On Decisions & Values

Units 5E/501/8E/9W/8ITCU

Baseline:

Discharges to home/ home health between 10/15/2011 - 4/29/2012

Readmissions Rate (all cases): 13%

Score \geq 25: 27%

Average direct cost/readmission: \$10,888

Initial Pilot

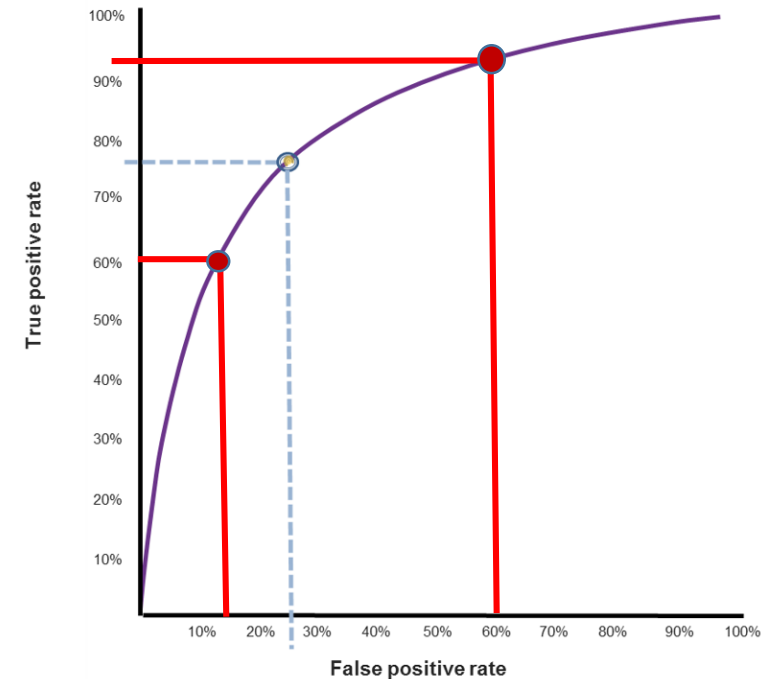
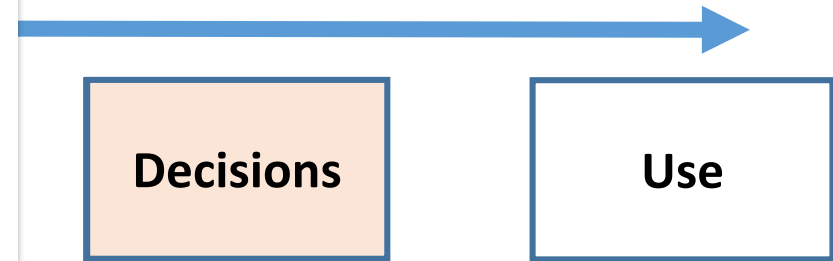
4/30/2012 - 7/30/2012

1 Month Post engagement

9/01/2012 - 9/30/2012

Readmissions Rate	12%	10%
Score \geq 25	23%	20%
# of Admissions Avoided	9	11
Follow up call completion	52%	61%
Follow up call <u>not</u> Completed	32%	21%
Total Annualized savings	\$391,968	\$1,448,104

↓ Total Readmission Rate by 3% and +\$1.4M Savings



On Decisions & Values

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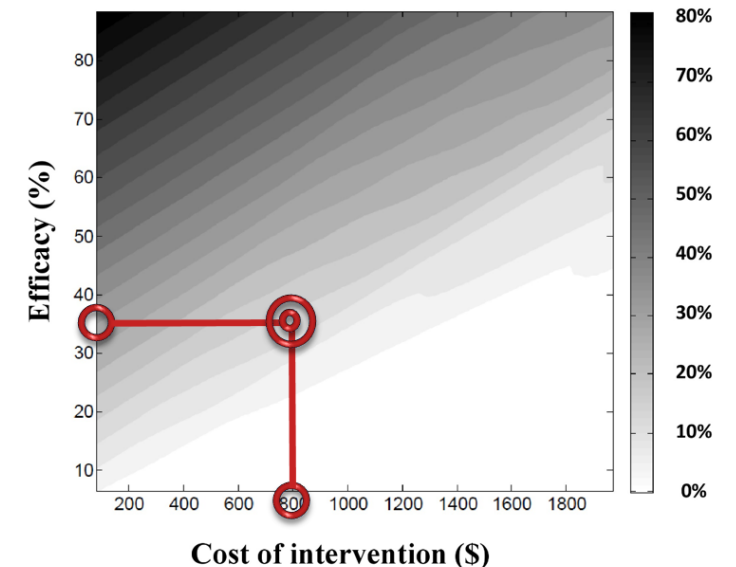


Decisions

Use

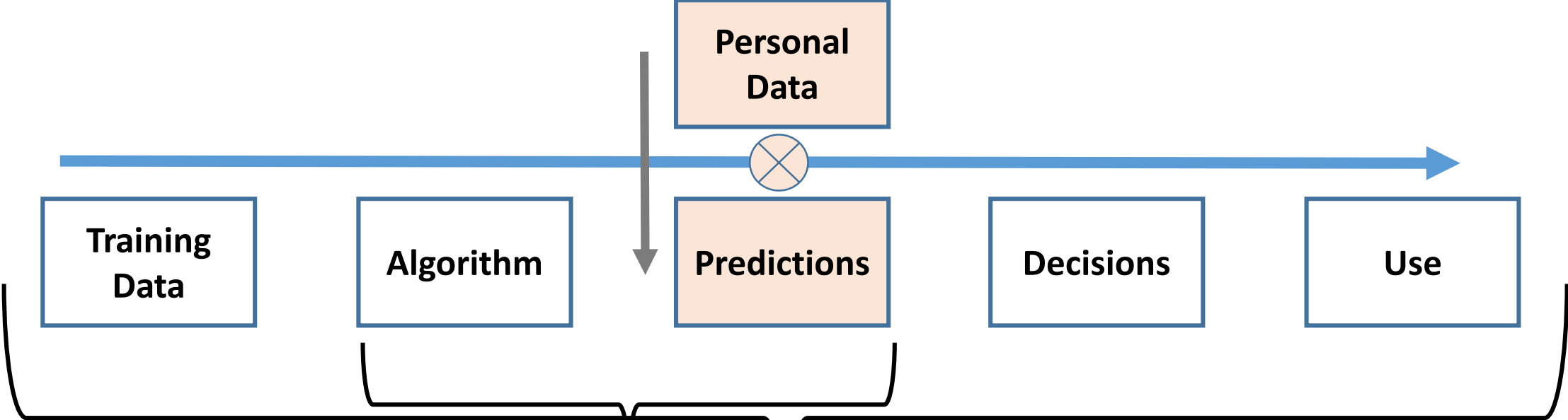
\$800 intervention @ 35% efficacy?

↓31.4% readmissions ↓\$13.2%



Data-Driven Decisions for Reducing Readmissions for Heart Failure: General Methodology and Case Study

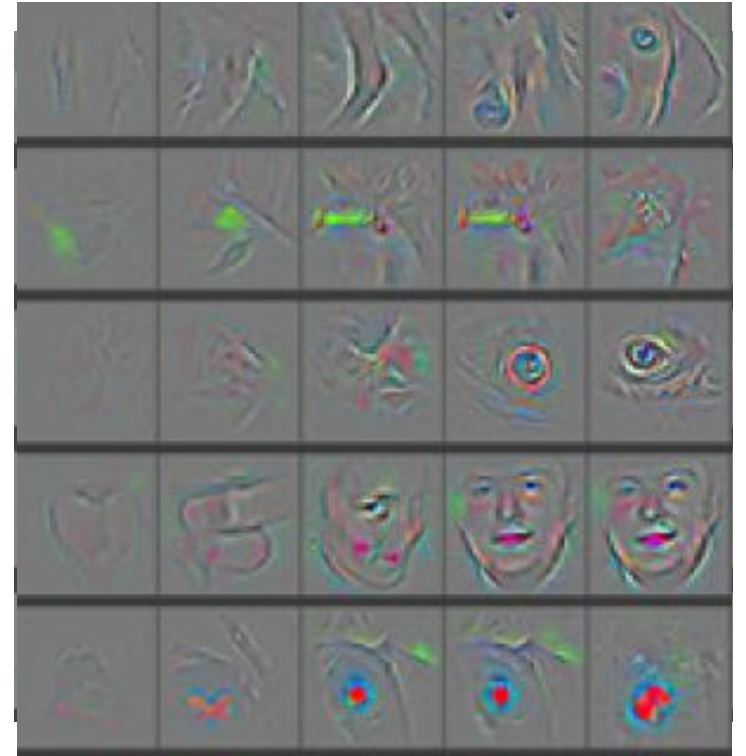
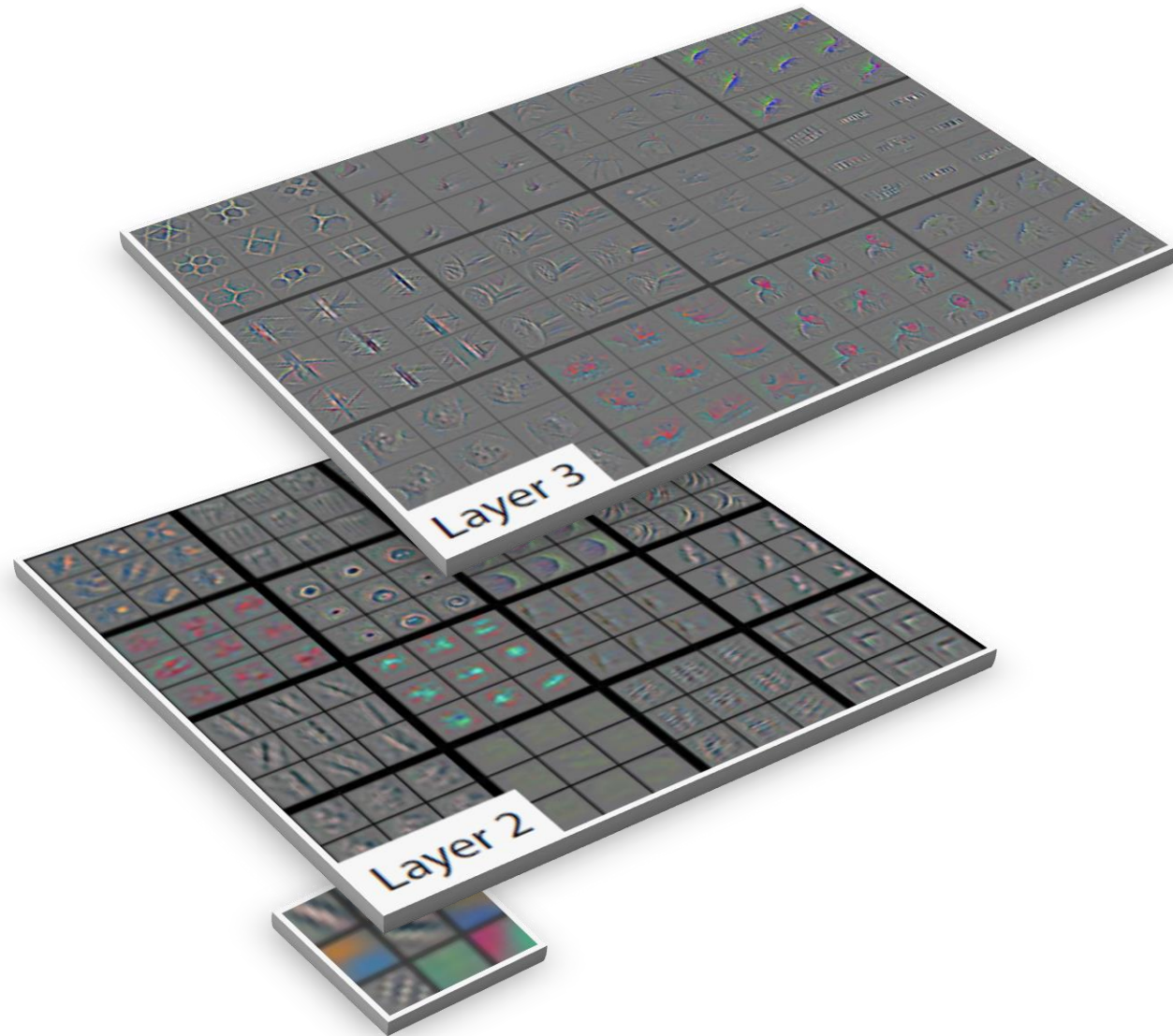
Narrowing Focus

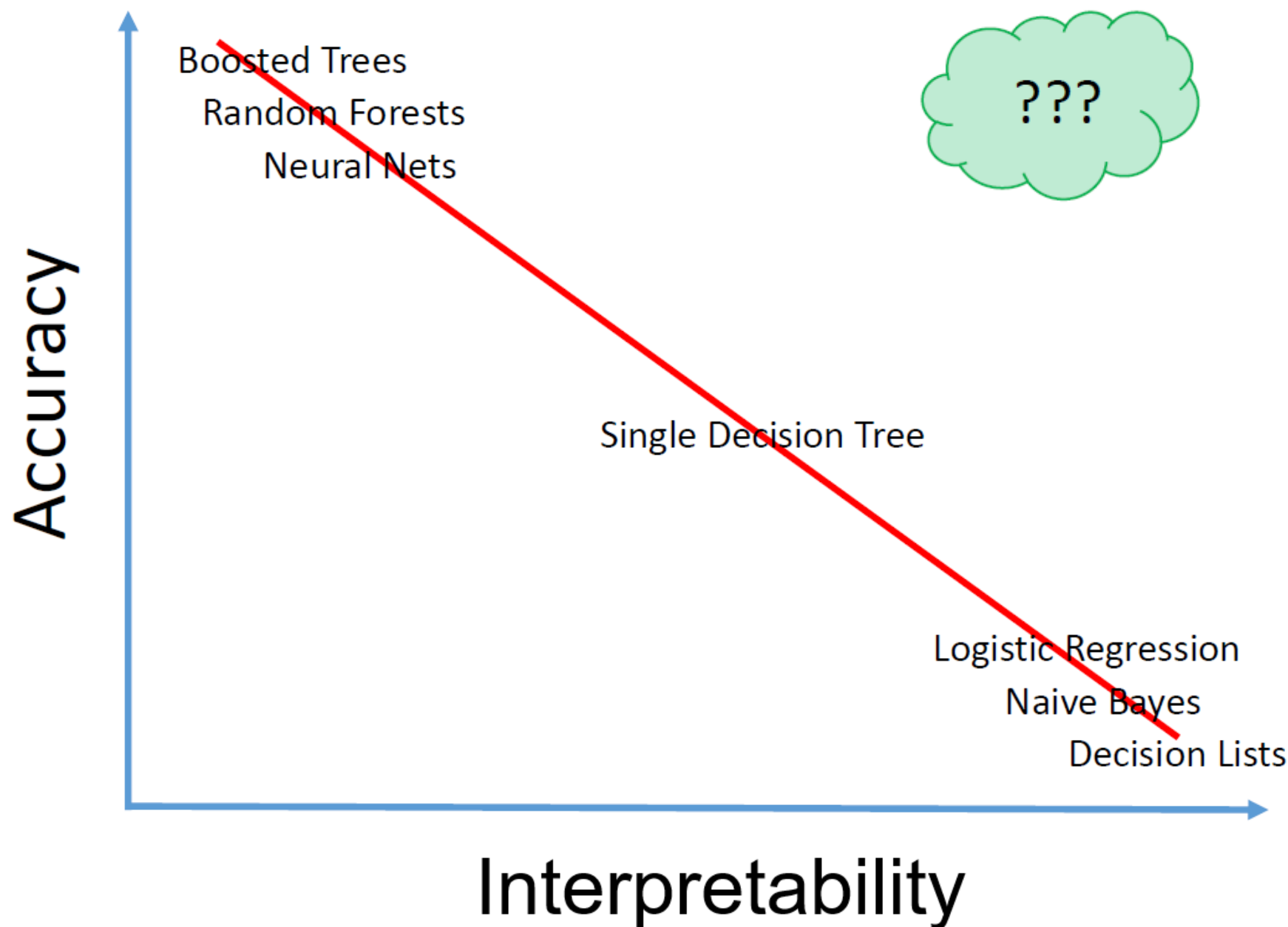


Interpretability & explainability

meaningful information about the logic involved

Meaningful Information about ML Procedure?





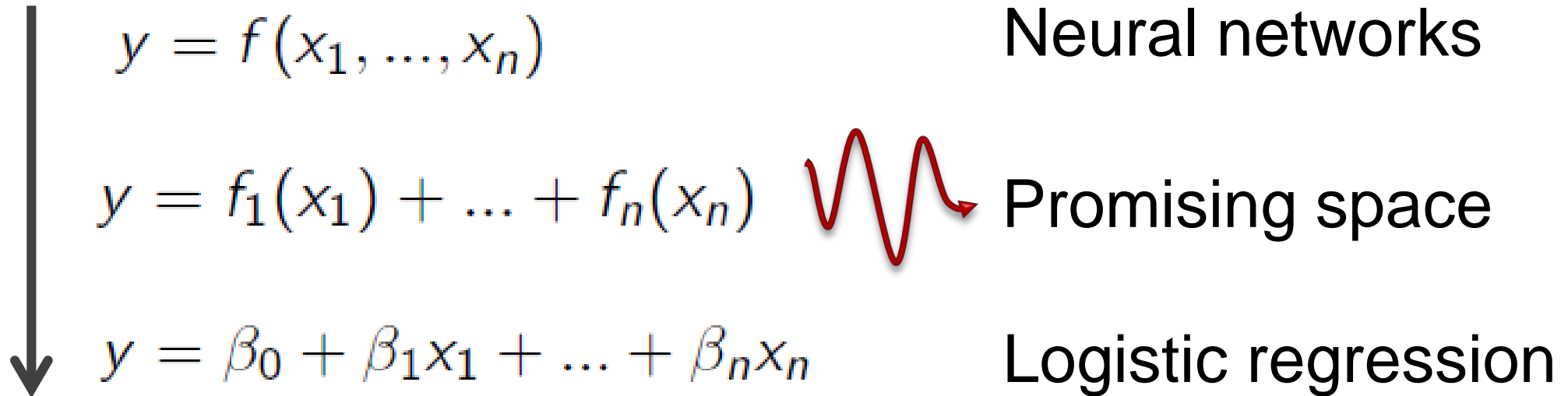
Interpretability & Explanation of Machine Learning

Rich & open-area of research

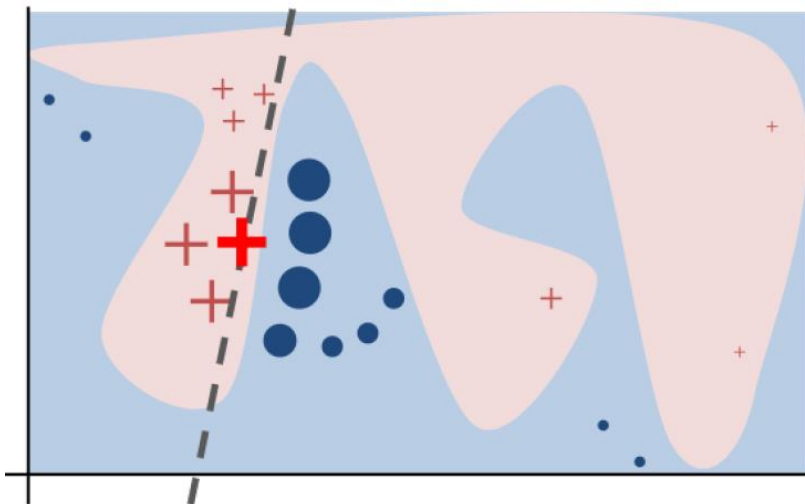
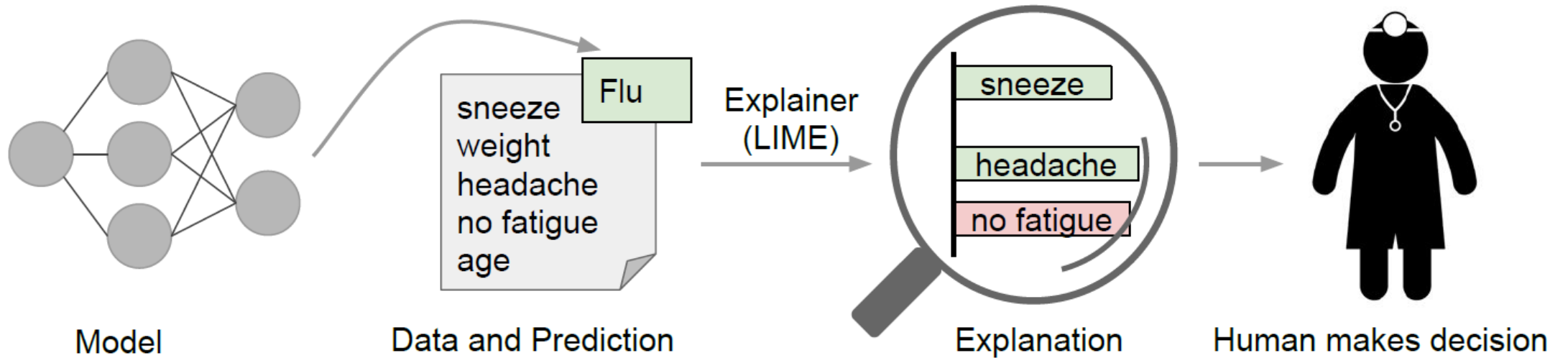
One approach: Enable end users to understand contribution of individual features

What influence does changing observations x have if other values are not changed?

Interpretability-Power Tradeoff



Interpretability & Explanation



“Why Should I Trust You?” Explaining the Predictions of Any Classifier

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Sameer Singh
University of Washington
Seattle, WA 98105, USA
sameer@cs.uw.edu

Carlos Guestrin
University of Washington
Seattle, WA 98105, USA
guestrin@cs.uw.edu

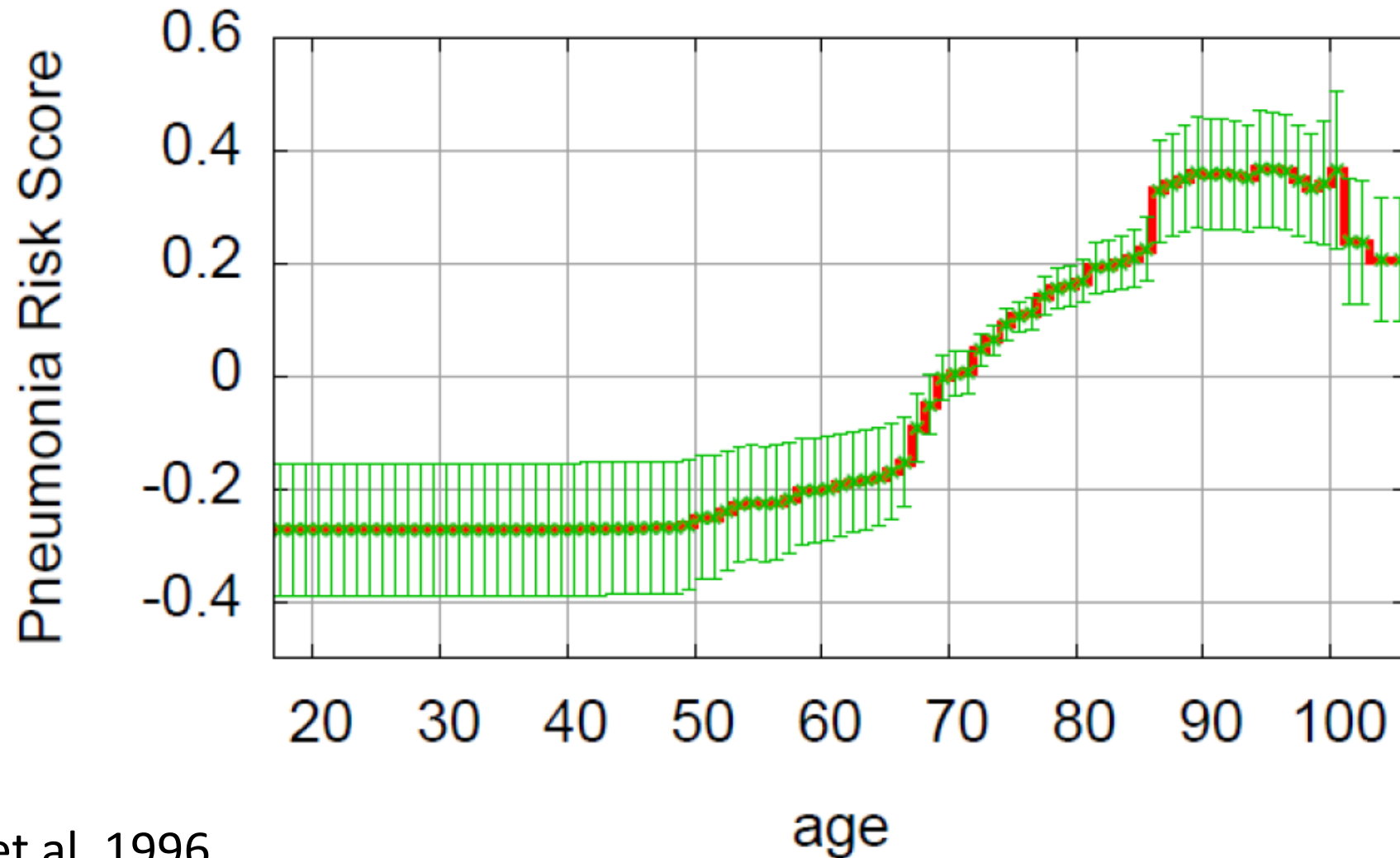
Insights—and Errors

An evaluation of machine-learning methods for predicting pneumonia mortality

Gregory F. Cooper^{a,*}, Constantin F. Aliferis^a, Richard Ambrosino^a,
John Aronis^b, Bruce G. Buchanan^b, Richard Caruana^c,
Michael J. Fine^d, Clark Glymour^e, Geoffrey Gordon^c,
Barbara H. Hanusa^d, Janine E. Janosky^f, Christopher Meek^e,
Tom Mitchell^c, Thomas Richardson^e, Peter Spirtes^e

AI Journal 1996

Inspection & Troubleshooting



Cooper, et al. 1996

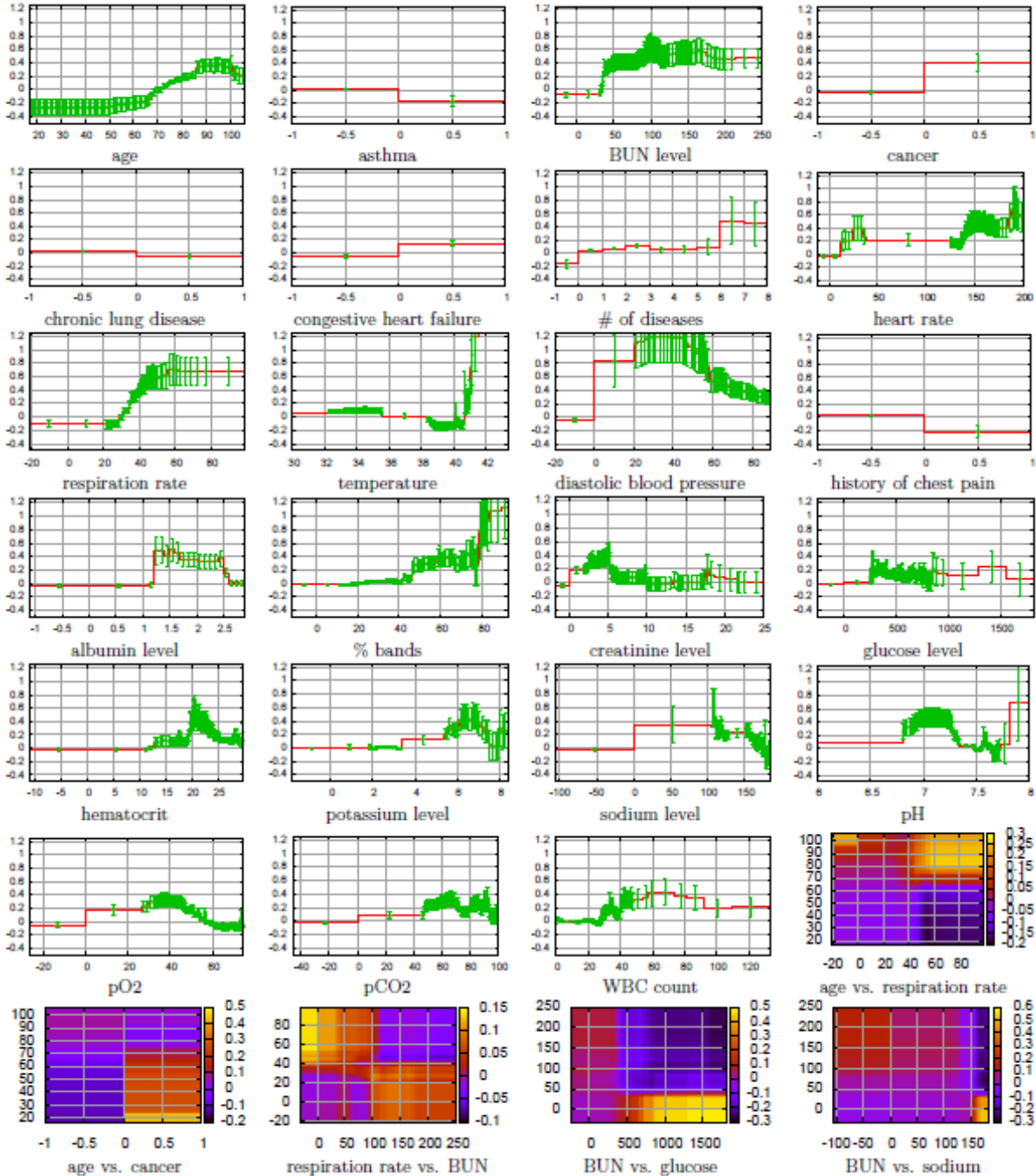
Inspection & Troubleshooting

HasAsthma(x) \Rightarrow LessRisk(x) (!)

True pattern in data:

- asthmatics presenting with pneumonia considered very high risk
- receive aggressive treatment and often admitted to ICU
- history of asthma means often get to healthcare sooner
- treatment lowers risk of death compared to general population
- if we use model for admission decision, could hurt asthmatics

Having our Cake and...



Directions

- Research on understandability & explanation
- Best practices, norms, standards on comprehension
- What aspects of AI pipelines?
- How much detail is “meaningful” understanding?
- For whom? when? What uses & contexts?

