

SHAPING COORDINATED CARE IN THE SAFETY NET:

Evolving and Adapting to “Thrive”

Innovation in Los Angeles

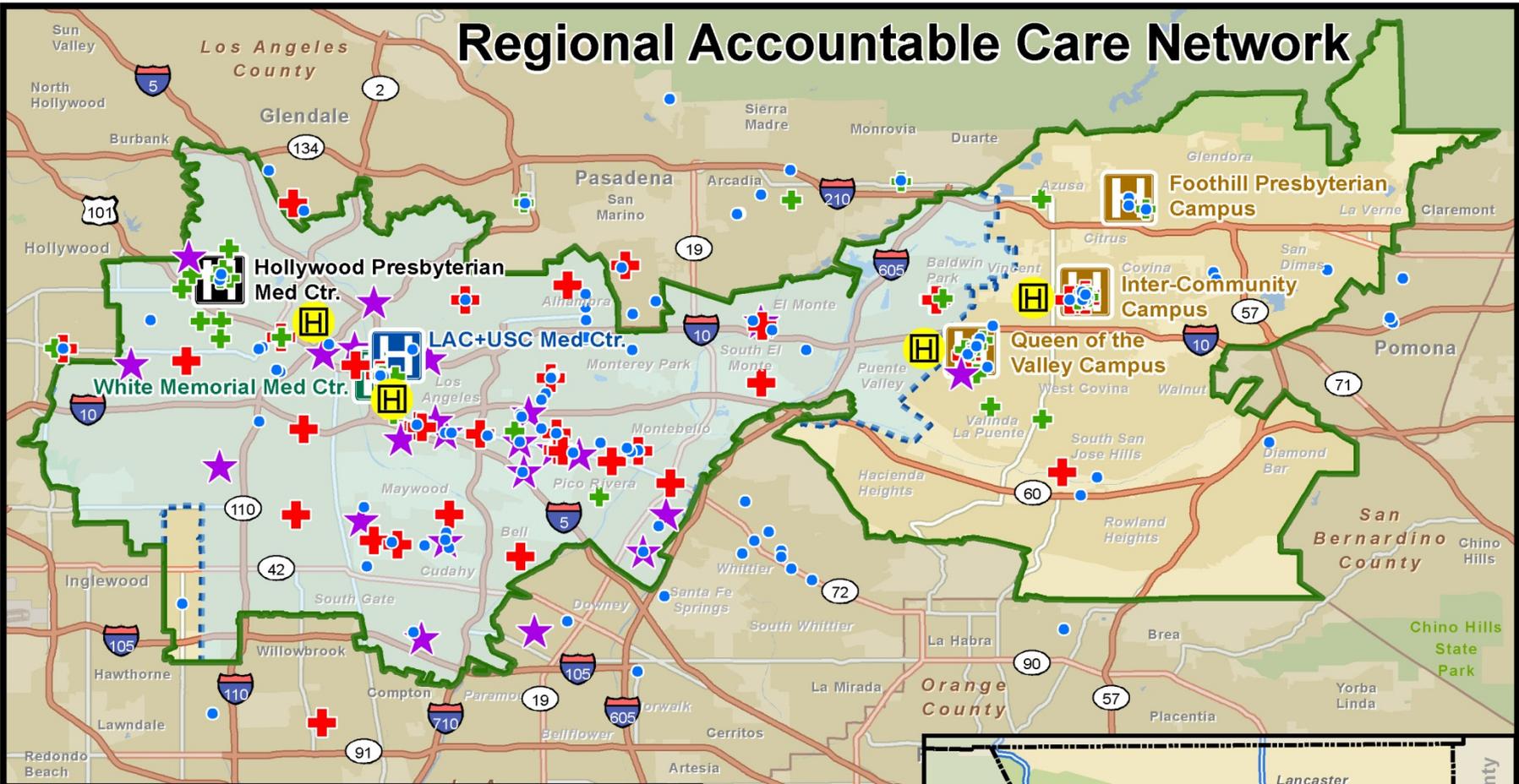
EVOLVING AND ADAPTING TO “THRIVE”

- Know your patient base and data sources- where are your patients when they're not with you?
- Design business to thrive on less money, possibly without DSH/PPS – population health capabilities
- Choose partners strategically- key providers in community who can deliver on change and overcome challenges
- Commit to partnering with private physicians as providers and leaders
- Engage key leaders in organizations to effect process and systems change through and between organizations
- Leverage competencies, funds, and resources across partners
- Rapidly course correct as needed, while staying “on mission” in a shifting environment

INNOVATION IN LOS ANGELES

Regional Accountable Care Network

Regional Accountable Care Network

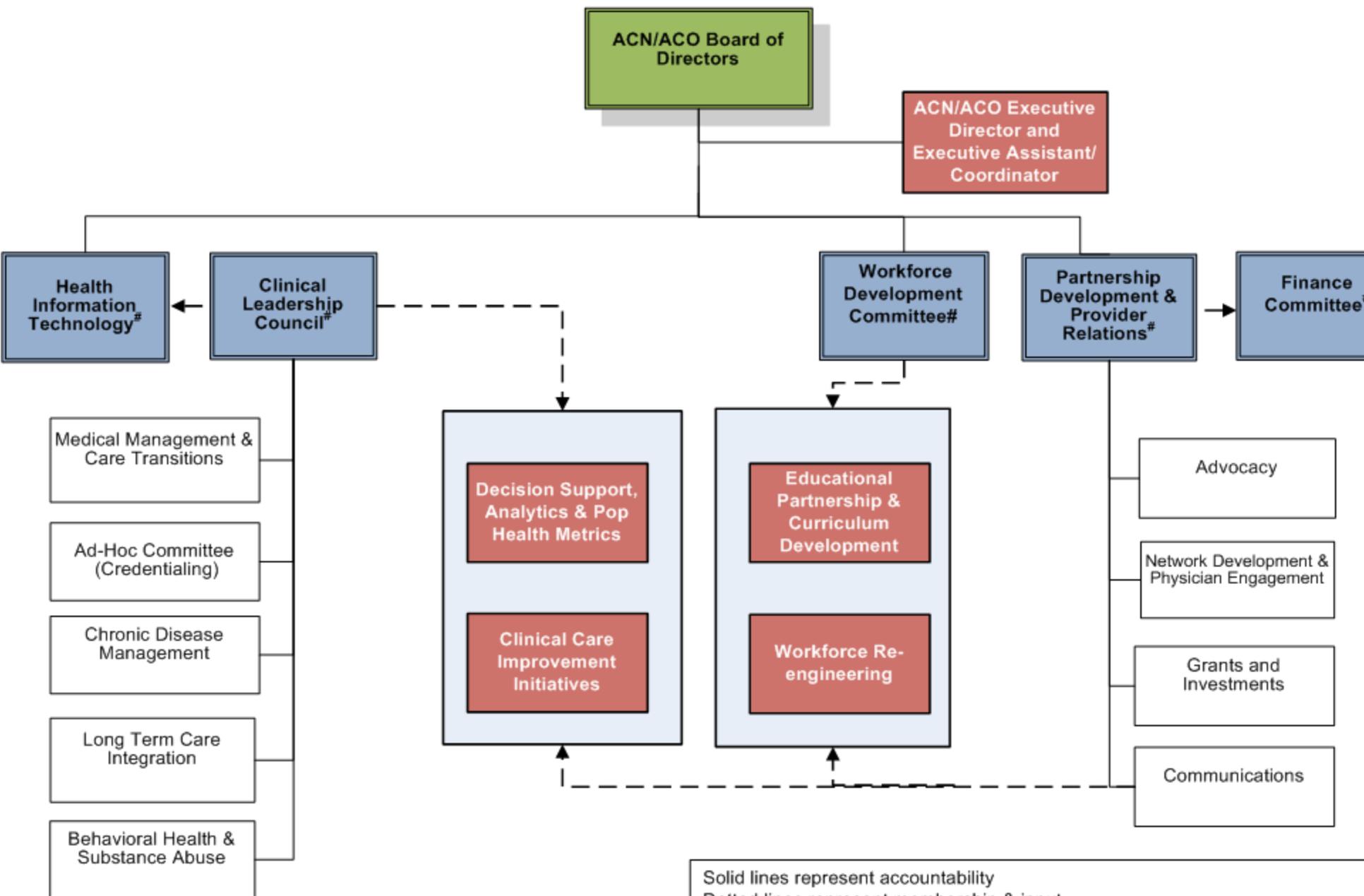


	Citrus Valley Health Partners		IPA PCP Office
	Hollywood Pres. Med. Ctr.		Potential LTAC Hospitals
	White Memorial Med. Ctr.		Potential New IPA PCPs
	LAC+USC Med. Center		IPA Specialist Office
	AltaMed Facilities		ACN Service Area
			PACE Approved Zip Codes

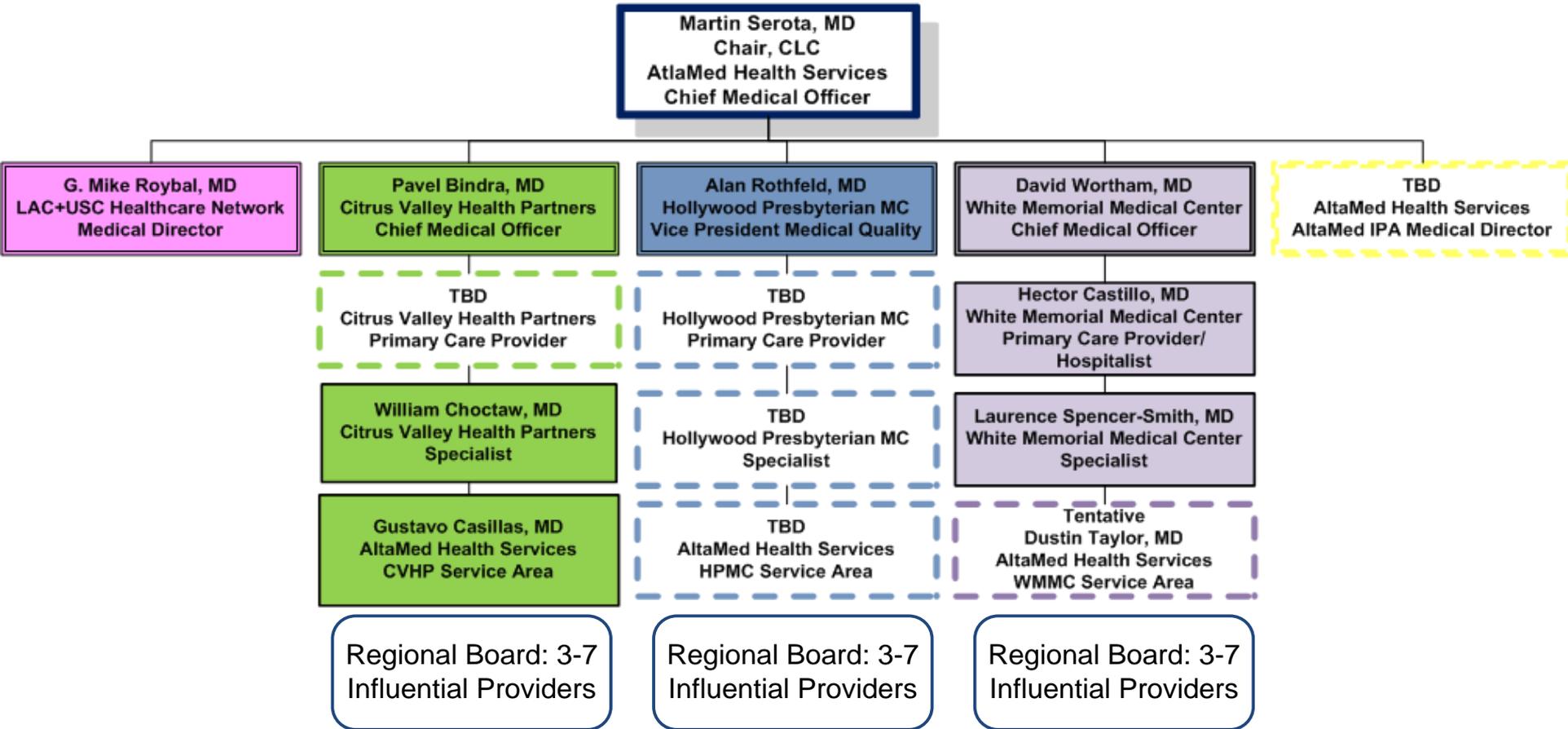
0 1.25 2.5 5 7.5 10 Miles



Los Angeles Regional Accountable Care Organization

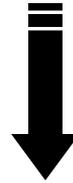


Clinical Leadership Council



TRANSFORMATION THROUGH INTEGRATION AND THE PCMH

Standard Work/ LEAN



Patient Portal

Operational-Clinics

- Med Refill
- Advanced Access
- Pre Visit/ Post Visit
- Cycle time

PCMH
July 2011

Clinics: PCP, HIV
Senior Services: PACE,
ADHC, IPA

Clinical Integration
Engine (Unity)

Operational-Enterprise

- Call Management
- Auth/Referral
- Patient Outreach
- Integrate Medical Mngt

Behavioral Health



Patient Centered Care
Improved Quality and Outcomes
Reduced Disparities

1115 Waiver
-SPD
-Dual eligible

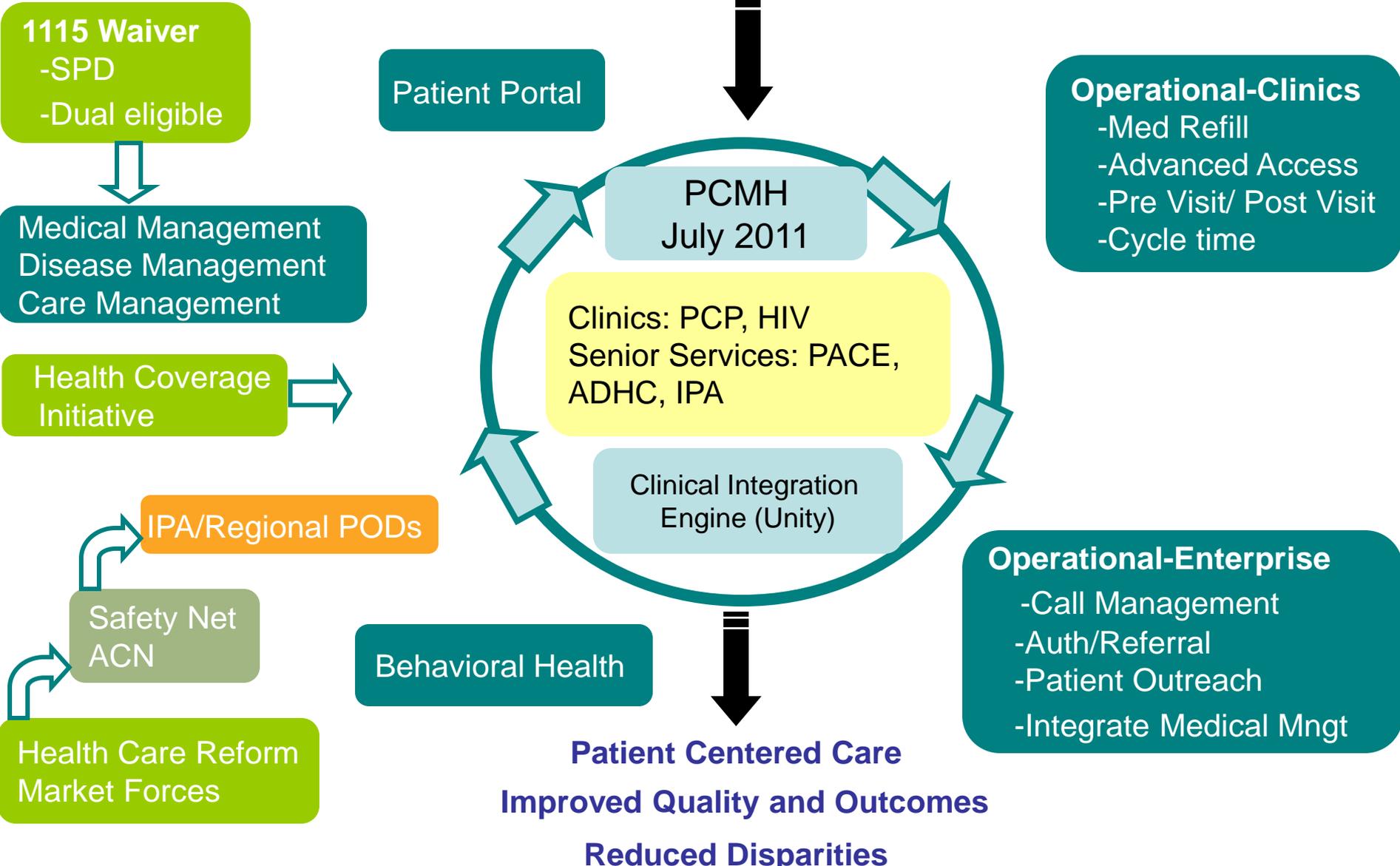
Medical Management
Disease Management
Care Management

Health Coverage
Initiative

IPA/Regional PODs

Safety Net
ACN

Health Care Reform
Market Forces



My ACO Building Blocks

- Narrow network, strong PCP base
- Physician-led
- Stated core values
- Clear focus
- Transparency
- Explicit shared savings model
- Strategic Partners
- World-class technology