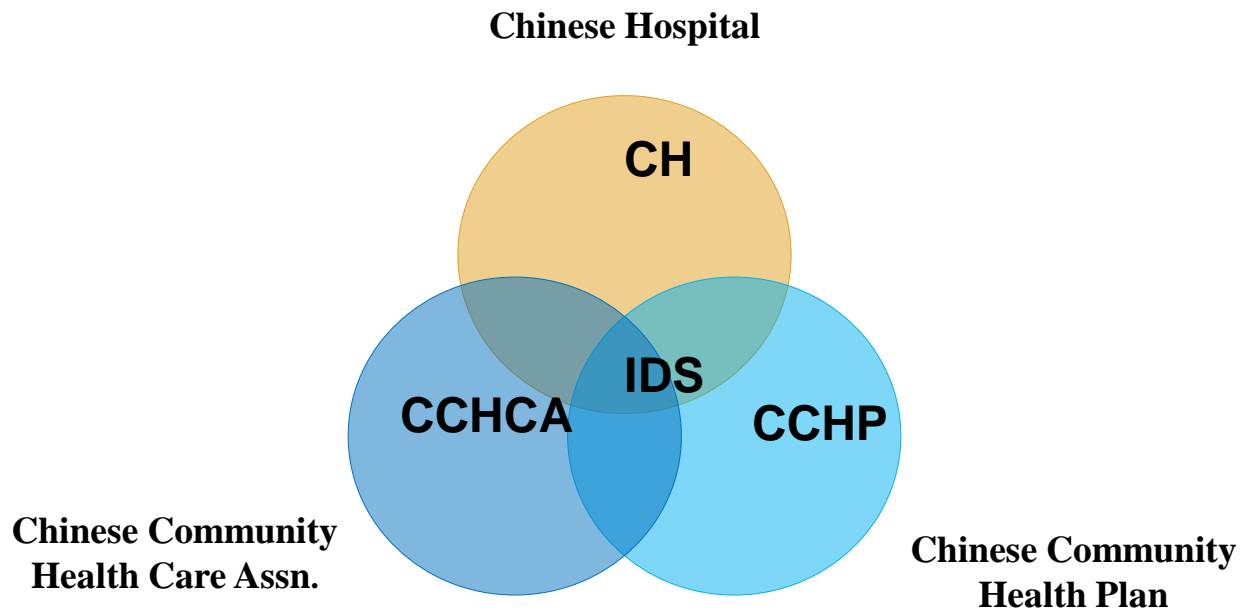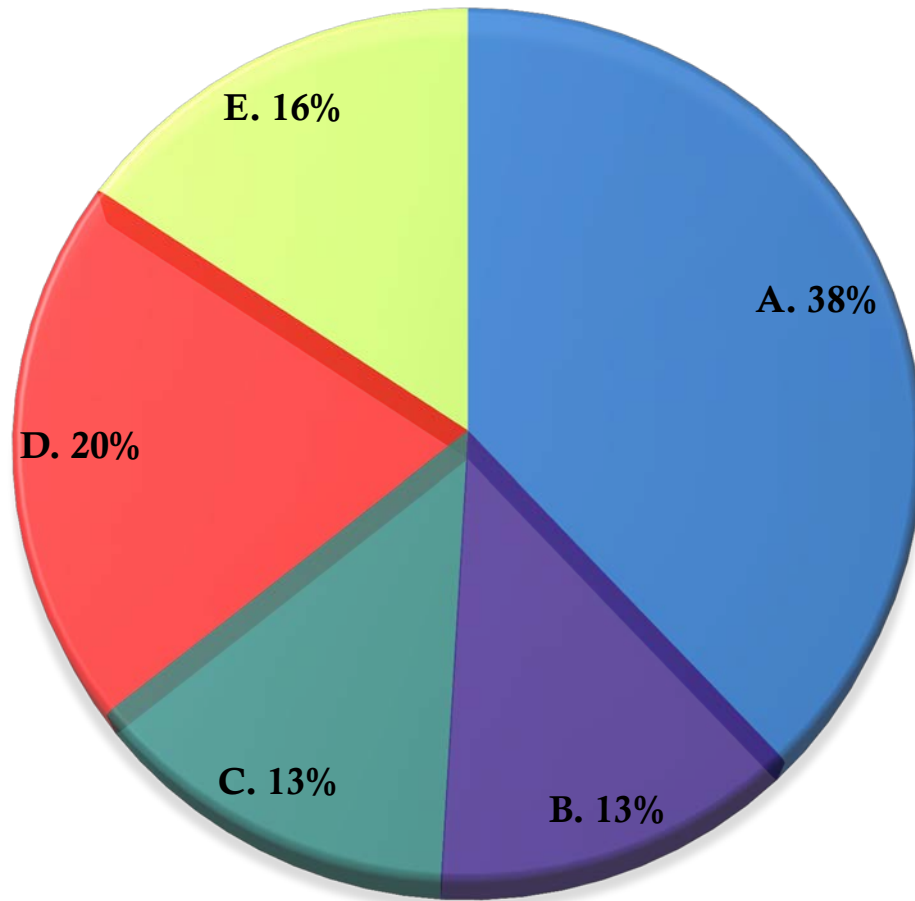# Chinese Community Health Care Association

- Organized in 1982 and incorporated in 1986 as non-profit, tax exempt association

- IPA of over 190 bilingual primary care physicians and specialists who provide care to more than 31,000 enrollees from the Chinese Hospital Medical Staff

- Partnership with CCHP and Chinese Hospital to provide care for mainstream plans

Integrated Delivery System

Three partners form a "fourth" enterprise and jointly share in its success independent of individual operations

CCHCA 2012 Member Enrollment (31,000)

A. 38%

B. 13%

C. 13%

D. 20%

E. 16%

A. SFHP MediCal

A. SFHP SPD (Senior Person Disbility)

A. SFHP Healthy Kids

A. Healthy San Francisco

A. SFHP (Healthy Family)

A. Health Net (Healthy Family)

A. Health Net AIM

B. CCHP - Senior Select

C. CCHP - Senior

D. CCHP (Comm)

E. Aetna (Comm)

E. Blue Shield (Comm)

E. Heath Net (Comm)

E. Anthem Blue Cross (Comm)

E. UnitedHealthcare (Comm)

Measurable Objective Timeline

Quarter Ending	31-Dec-11	31-Mar-12	30-Jun-12	30-Sep-12
A) Targeting Efficiencies In Lab				
1. Upgrade Chinese Hospital Lab Aspyra Software	Install	Test		
2. Upgrade Chinese Hospital Lab Aspyra Server	Install	Test		
3. Activate Interface		Install	Build & Test	Go Live
B) Care Coordination				
1. Lab Result Interface (LIONC)	Install & Test	Go Live	Enhanced Care Coordination	
2. Activate Pay For Performance Software for Care Analyzer & IHA Certification		Install		Go Live 2012 MD Report Card
C) Enhance & Expand NextGen EHR				
1. Upgrade Provider NextGen EHR Interface (KBM 8.0)	Install & Test	Go Live		
2. Activate Quality Alerts	Install & Test	Go Live	Implement Quality Alerts	
3. Activate Search Capability	Install & Test	Go Live 50% Provider use		100% Provider use
4. Expand NextGen Provider Base by 18 Licenses		6 Installed	12 Installed	18 Installed

Notes:
LIONC = Logical Observation Identifiers Names and Codes
IHA = Integrated Healthcare Association
NextGen EHR = NextGen Electronic Health Record
KBM 8.0 = Knowledge based model version 8.0